

Changing Android Settings (Android 13 and above, MSv3.5.4)

This document explains the procedure.

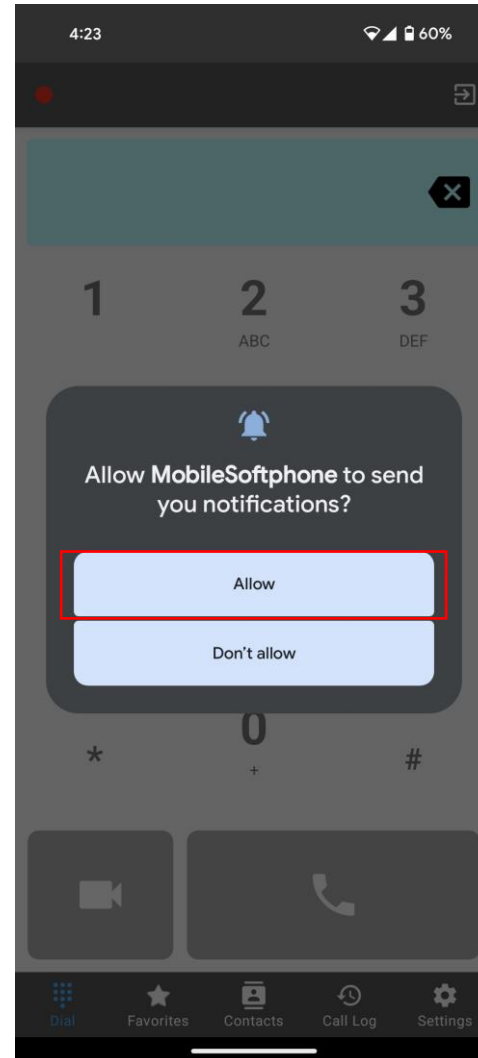
*These steps are demonstrated using the screen of the Pixel 8 (Android 14).

*Regarding notifications, the method from the notification settings is described, but changes can also be made from the permission settings.

	Question	Page.
Q5	You will be asked for permission for "notifications" (Android 13 and above).	2
Q6	Full-screen incoming notifications do not display on the lock screen (Android 14 and above).	4
Q7	During installation, you will be asked for permission for "Photos and videos," and you will be prompted to select photos (Android 14 and above, and MSv3.5.4 or higher).	5

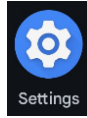
Notification Permission Confirmation:

1. Select "**Allow**" in the permission confirmation.

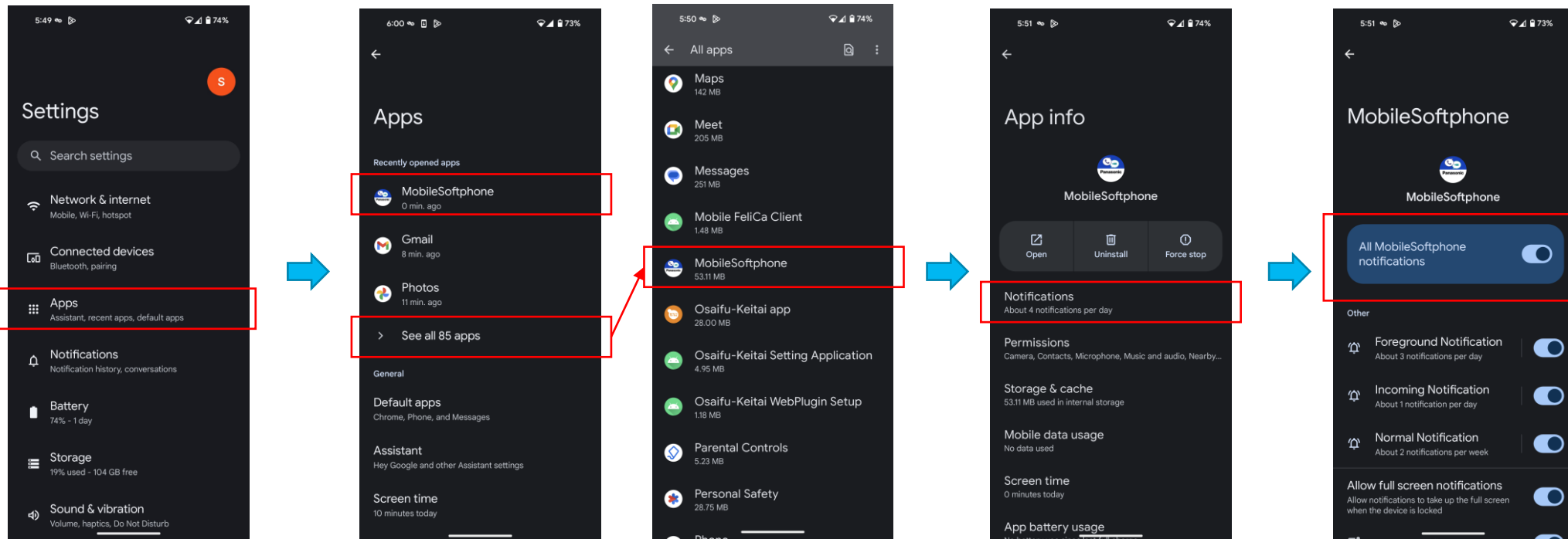


Allow Notifications:

On the **Settings** screen:

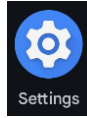


1. Select “**Apps**”.
2. Select “**MobileSoftphone**” (if not in “**Recently**,” select “**See all [number] apps**” to view all installed apps and choose it; [number] is the total number of apps you have installed).
3. Select “**Notifications**”.
4. Activate “**Allow MobileSoftphone notifications**”.

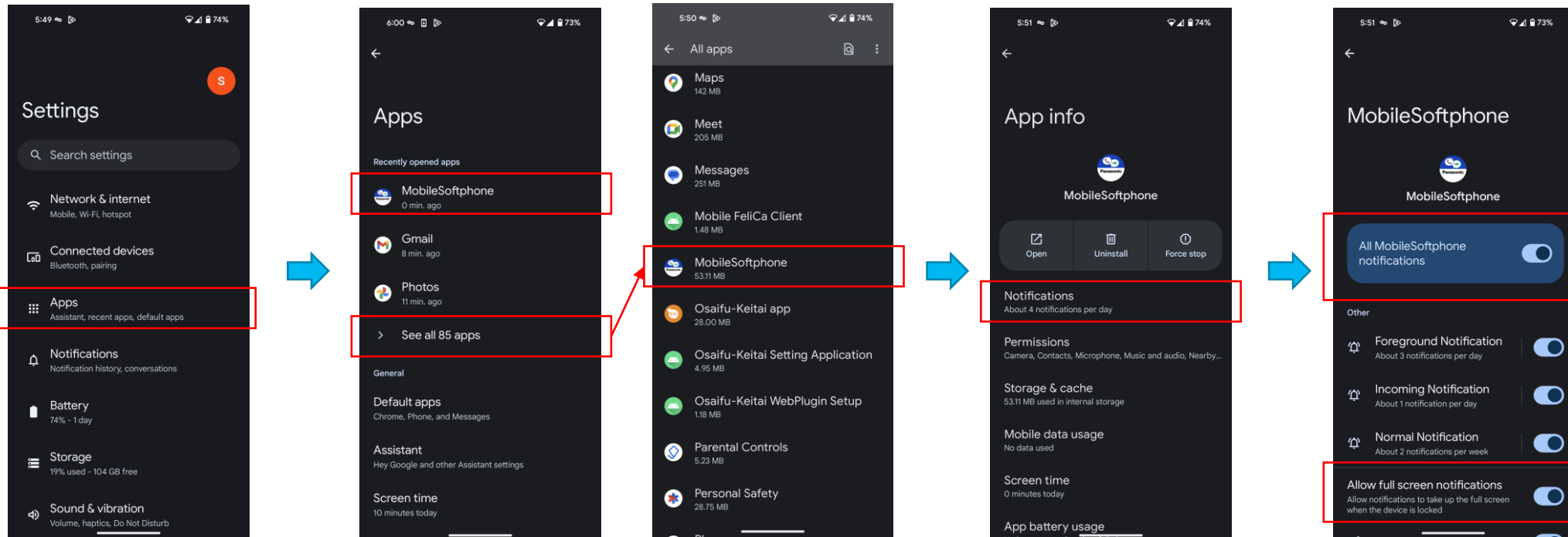


Allow Full-Screen Notifications:

On the **Settings** screen:

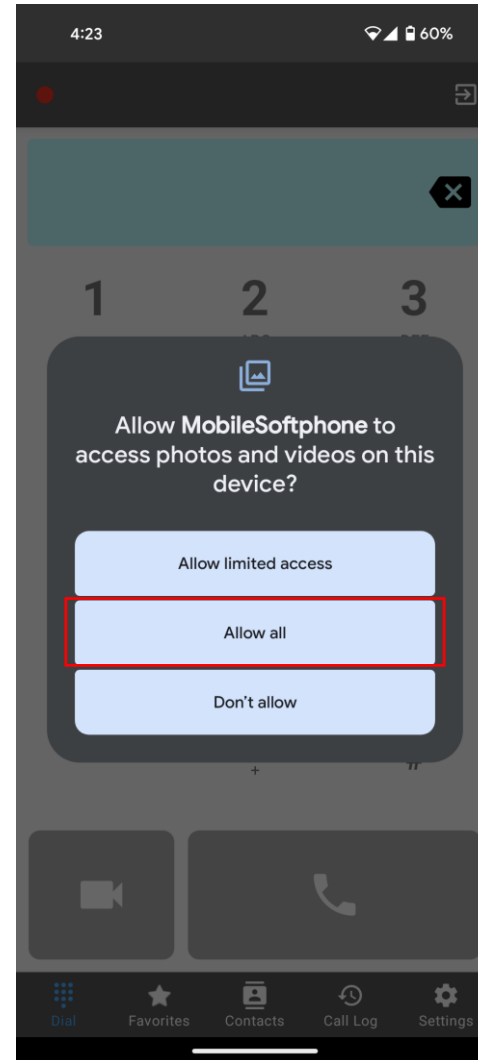


1. Select “**Apps**”.
2. Select “**MobileSoftphone**” (if not in “**Recently**,” select “**See all [number] apps**” to view all installed apps and choose it; [number] is the total number of apps you have installed).
3. Select “**Notifications**”.
4. Activate “**Allow MobileSoftphone notifications**” and also “**Allow full screen notifications**”.



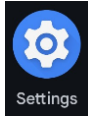
Photos and Videos Permission Confirmation:

1. After confirming the EULA, in the permission confirmation, select “**Allow all**” for “**Photos and videos**”.



Changing the Photos and Videos Permission:

On the **Settings** screen:



1. Select **“Apps”**.
2. Select **“MobileSoftphone”** (if not in **“Recently,”** select **“See all [number] apps”** to view all installed apps and choose it; [number] is the total number of apps you have installed).
3. Select **“Permissions”**.
4. Select **“Photos and Videos”**.
5. Activate **“Always allow all”**.

